

April 21, 2020

Dear Customer:

Together, globally, we are facing a truly unprecedented situation. The COVID-19 outbreak is affecting all our families, our businesses, our communities, and our way of distancing of life in general.

Our hearts go out to the Healthcare workers who are on the front lines dedicated to help care for those in need, namely nurses, doctors, hospitals, police officers, EMS crews, grocery store clerks, firefighters and to anyone who has been impacted by this virus. Our thoughts are especially with those who are sick and wish for a speedy recovery.

It is very positive to hear that the spread and impact of COVID-19 is starting to come under control. Hopefully as things start to improve, we can slowly resume production at full capacity. In the meantime, we will keep you informed of any changes including production schedules, requirements, deliveries etc.

Our Sales Team will keep you updated of our operational and production status. We will continue to deliver the highest levels of performance, availability, and commitment to you.

If you have any questions, please do not hesitate to contact your dedicated Sales Representative regarding issues, delivery, and production scheduling.

Stay Safe and Stay Healthy.

Sincerely

Apex-Niagara Tool Ltd.